

Cancellation Policy

Revised September 25, 2008

C.A.R.E. Physical Therapy staff will contact you via telephone to confirm your appointment 24 hours in advance. A print out of all appointments will be given to you after you schedule your times with the therapist.

If you cancel or do not show for an appointment with less than a 24 hour notice the following policy will apply:

1st Time: A warning will be given to the patient.

2nd Time & subsequent times: There will be a \$110-\$140 charge applied to your account. This amount is non-negotiable once applied to your account and can not be submitted to insurance.

If your injury is work related, the same policy applies. After the 3rd cancellation/no show, your case manager or claims adjuster will be notified of your lack of attendance. The workers compensation carrier will be charged the full amount of your visit. We appreciate your attention to this matter.

When you do not keep a scheduled appointment 3 people are hurt:

YOU-Because you are not getting the treatment you need.

THE THERAPIST-Who has an open space in the schedule which was reserved exclusively for you.

ANOTHER PATIENT-That could have been scheduled if you would have given our office proper notice.

I have read and understand the C.A.R.E. Physical Therapy Cancellation Policy and have a copy for my records.

Patient signature

Date